

# Basic information

Dopravný podnik mesta Žiliny s.r.o. (DPMŽ - transport operator) provides transport 24 hours a day, 7 days a week on the city transport lines in Žilina. There are 19 day routes (divided between 8 trolleybus routes and 10 bus routes) and 1 night route.

This guide provides you with all important information on travelling by Žilina public transportation.

## Planning your journey

For planning your journey, please check the website [www.dpmz.sk](http://www.dpmz.sk), where you can find travel timetables, a journey planner as well as up-to-date information on changes in public transportation.

## Tickets

For travelling by city transport routes, **the tariffs are based on zones**. Tickets for one zone are valid for a journey of up to 5 consecutive stops by one connection (excluding the stop when you get on the bus). Travel tickets for two zones are valid for an unlimited length of journey by one connection.

**If you rarely travel**, single (either non-transfer or transfer) tickets are most suitable for you. Conditions for the transfer tickets: only one transfer/change is allowed, being executed within 30 minutes from the first ticket validation, and both journeys have to be validated on the ticket. If you travel with hand luggage, you can save money by using combined tickets.

**If you travel often**, you can save money by using prepaid tickets. For travelling at night (11:00 P.M. - 5:00 A.M.), there is a night tariff. During this period, no fare reductions of paper tickets are valid. Prepaid tickets can be used for night travelling. **Tickets are sold at a number of locations (ticket machines at bus stops, contracted vendors and DPMŽ ticket offices)**. If you do not buy a ticket prior to getting on the bus, you can buy a two-zone non-transfer ticket from the driver for an extra charge.

## Getting on and off the bus


Operating Hours (5:00 A.M. - 11:00 P.M.), getting on and off the bus is allowed by all doors. If you have a children pram or a wheelchair, you can get on by the door marked by the respective sign (usually the second or third door). To get off with the pram or wheelchair, notify the driver by pushing the button located next to the door twice.


At night (11:00 P.M. - 5:00 A.M.), getting on the bus is allowed by the front door only.

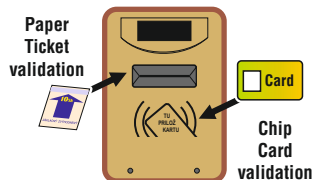
## Ticket Validation

**After entering the bus, do not forget to immediately validate your ticket using the validator next to the door.** Passengers with prepaid travel tickets are also required to validate their tickets. Upon entry, tourist tickets shall be validated. Next to each bus door, there are one or two validators. Most of them can be used for validating both single journey and prepaid tickets, however, some validators may only be used for validating single journey tickets.

**To validate the single journey paper ticket**, please insert the ticket into the slot in the direction of the arrow and hold it there for a few seconds. On the validator display, you will see red lights and the ticket will be validated with relevant data. **Prepaid tickets** can be validated by placing the chip card next to the validator at the designated place. After the chip card has been validated, red lights appear there and the validator beeps. If you hold the chip card for a longer period of time, you can check the number of remaining journeys and the validity of your card. The validator will beep three times if the card was not validated successfully.

 According to Slovak Act on the protection of non-smokers (No. 87/2009) it is **forbidden to smoke** in all buses and in the area of bus stops and shelters as well as in the distance of up to four meters from the designated platform.

 In the front part of each bus, there are several seats reserved for disabled people. **Please leave those seats available for them to have an enjoyable ride.**



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# Žilina City Transport Guide

including changes effective December 1, 2015



English



## Contact & Information



### Dopravný podnik mesta Žiliny s.r.o.

Kvačalova 2, 010 01 Žilina  
Tel.: +421 41 56 60 111, Fax: +421 41 56 43 743  
e-mail: [dpmz@dpmz.sk](mailto:dpmz@dpmz.sk), [www.dpmz.sk](http://www.dpmz.sk)

### Ticket & Information Office

**Námestie Andreja Hlinku (A.Hlinka Square)**  
Tel.: +421 41 5 643 008, Monday - Friday: 7 A.M. - 6 P.M.  
**Mestský úrad v Žiline (Municipal Office)**  
Tel.: +421 41 7 632 654, Monday - Friday: 7 A.M. - 5 P.M.



### Client Centre, Žilina Municipal Office

Námestie obetí komunizmu 1, 011 31 Žilina  
Monday - Friday: 8 A.M. - 5 P.M., Tel.: +421 41 70 63 111  
e-mail: [klientskecentrum@zilina.sk](mailto:klientskecentrum@zilina.sk), [www.zilina.sk](http://www.zilina.sk)



### TOURIST INFORMATION OFFICE

Námestie A. Hlinku 9, 010 01 Žilina  
Tel./Fax: +421 41 723 31 86, GSM: +421 907 845 567  
e-mail: [info@tikzilina.eu](mailto:info@tikzilina.eu), [www.tikzilina.eu](http://www.tikzilina.eu)



Zone	pásmo
Travel Ticket	cestovný lístok
Full Fare Ticket	základný lístok
Reduced Fare Ticket	zľavnený lístok
Combined Ticket	kombinovaný lístok
Tourist Ticket	turistický lístok
Transfer Ticket	prestupný lístok
Prepaid Ticket	predplatený lístok
Luggage	batožina
Night Tariff	nočná tarifa
City Chip Card	mestská čipová karta
Validator	označovač
Ticket Office	predajné miesto
Ticket Machine	automat na lístky
Stop	zastávka
Request Stop	zastávka na znamenie
Railway Station	železničná stanica
Train	vlak
Bus	autobus
Trolleybus	trolejbus






# Ticket Prices

Travel tickets (except complementary purchase) are sold at DPMŽ ticket and information offices, kiosks and ticket machines at bus stops.

Effective October 1, 2014






Validity of ticket	Single Tickets						Prepaid Tickets for more than one journey									
	non-transfer	transfer	SMS ticket	purchase by driver	Tourist ticket	Night fare	20 journeys	40 journeys	60 journeys	unlimited journeys	120 journeys	180 journeys	unlimited journeys	Electronic ticket 40 journeys		
1 ride	1 ride	1 journey	60 min.	1 ride	24 hrs	1 ride	30 days	30 days	30 days	30 days	90 days	90 days	90 days	180 days		
Basic Fare	1 zone	0,55 €	---	---	---	---	9,00 €	14,00 €	18,00 €	---	35,00 €	48,00 €	---	19,00 €		
	2 zones	0,65 €	0,80 €	1,00 €	1,20 €	2,00 €	11,00 €	16,00 €	---	20,00 €	43,00 €	---	53,00 €	22,00 €		
Reduced Fare	1 zone	0,35 €	---	---	---	---	6,00 €	9,00 €	12,00 €	---	23,00 €	31,00 €	---	---		
	2 zones	0,45 €	0,55 €	---	---	---	8,00 €	11,00 €	---	14,00 €	29,00 €	---	38,00 €	---		

### Reduced Fare





-  Child aged 6-14 years
-  Student aged 15-25 years
-  Pensioner
-  Disabled and handicapped (ŤZP, ŤZP-S holder)
-  Blood donor (ZJP, DJP holder)

Documentation must be shown upon request. (the license under the tariff).

### Free Transportation

-  Child up to 5 years
-  Guide of disabled and handicapped
-  Wheelchair Guide dog
-  Adult with a pram with a child
-  Baby carrier with a child

### Luggage & Animals

-  Luggage (oversize) 0,35 €
-  Pram (without child) 2 zones, non-transfer
-  Dog or other animal 2 zones, non-transfer 0,65 €
-  Person & Luggage 2 zones, non-transfer 0,80 €

**Oversize Luggage:**  
- bigger than 30 x 40 x 60 cm  
- cylinder shape - over 150 cm long, average over 20 cm  
- shaped plates over 5 x 80 x 100 cm

### Ticket Inspection

It is necessary to have the valid ticket during the travel and also at the time of getting off the vehicle!

If you are not able to show a valid ticket during the ticket inspection, you risk a penalty fee of 65,65 €. If you are not able to show a valid ticket for your luggage or animal, you risk a penalty fee of 6,50 €.

The penalty fee can be decreased depending on time of paying the penalty.

### Single Tickets

**Non-transfer ticket** is valid after the validation in the bus as soon as you get on the bus.  
**Tourist ticket** is valid 24 hours after the validation in the bus. Validate the ticket when first getting on the bus.  
**Transfer tickets** are valid for two two-zone rides, both rides must be validated. The change must be executed within 30 min. from the first validation. It is not possible to change to a connection on the same route.  
**SMS ticket** is valid immediately after receiving of the confirmation. SMS ticket is valid for 60 minutes.

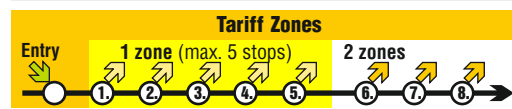
It is necessary to have the valid ticket during the travel and also at the time of getting off the vehicle!

### Prepaid and Electronic Ticket

**Prepaid tickets and electronic tickets** are only available using chip cards. You can use the City chip card or cards of contracted partners. **Every journey has to be validated using the validator on the vehicle.** This condition applies also to unlimited prepaid tickets. When changing within 30 minutes, only a half journey is deducted.  
**You can buy the City Chip Card at the DPMŽ ticket and information offices.** The card is valid only with the form of identification that was presented at the time of purchase. Loading of journeys on the chip card is performed by the DPMŽ ticket and information offices.

### SMS Ticket

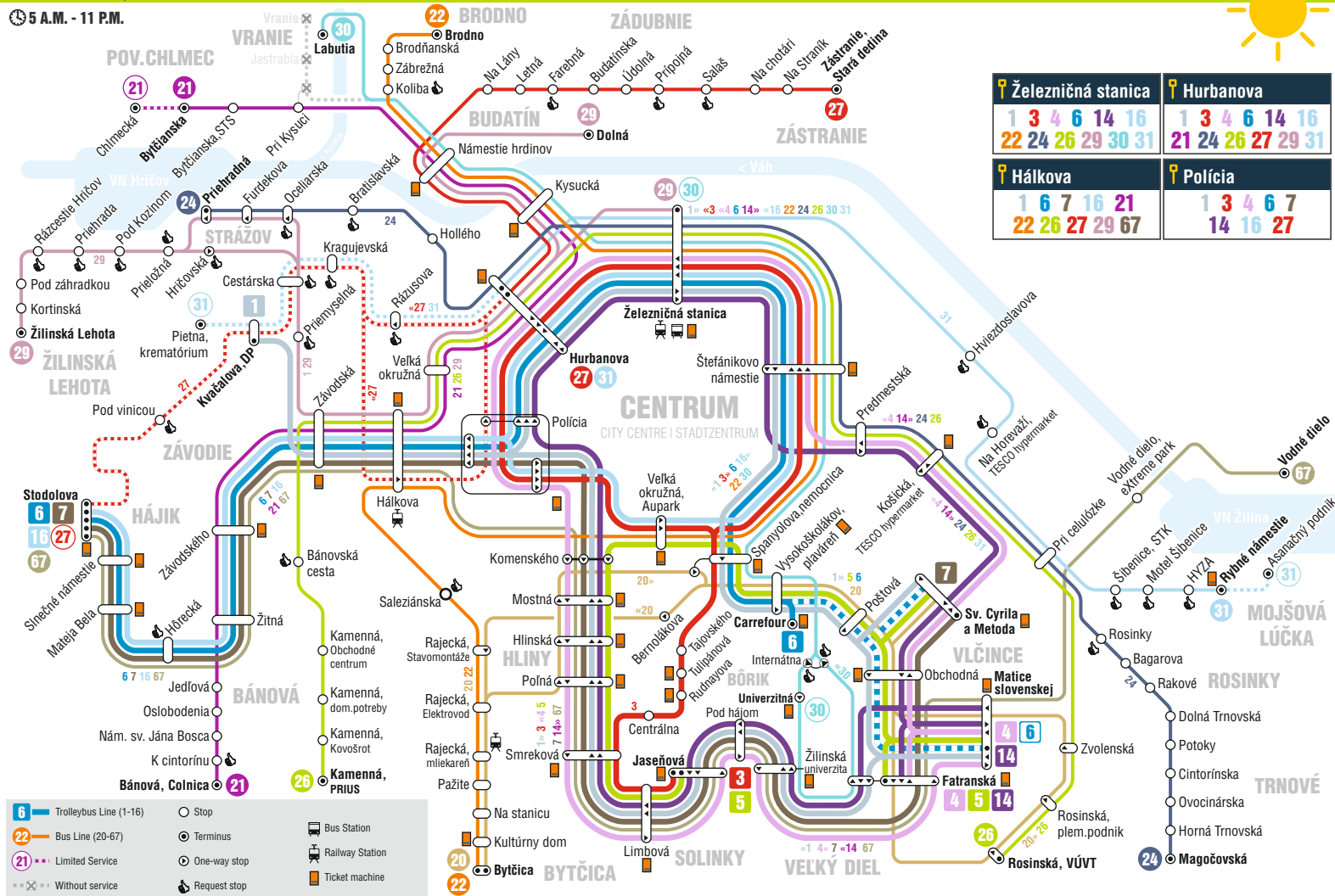
**SMS ticket** you purchase by sending an SMS to the number 1155. The ticket is valid 60 minutes after receiving the confirmatory SMS. It is possible to get on the vehicle after receiving the confirmatory SMS. This service is accessible from the phone numbers of Slovak mobile operators only.



# Trolleybus & Bus Lines

Effective December 1, 2015

5 A.M. - 11 P.M.

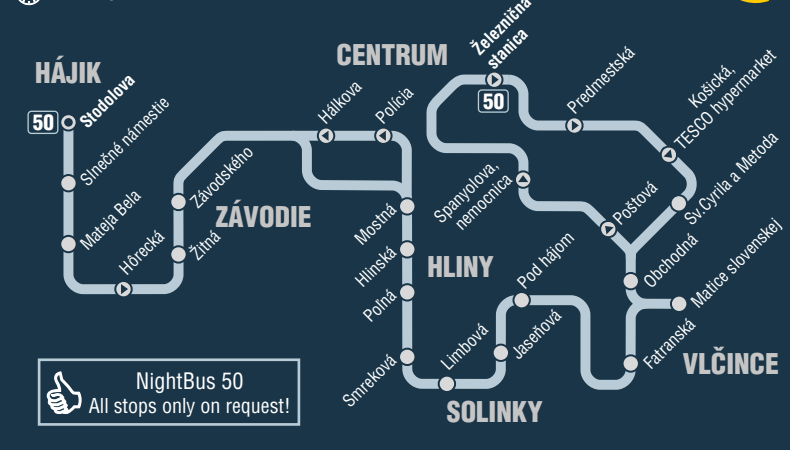


<b>Železničná stanica</b>	<b>Hurbanova</b>
1 3 4 6 14 16	1 3 4 6 14 16
22 24 26 29 30 31	21 24 26 27 29 31
<b>Hájkova</b>	<b>Polícia</b>
1 6 7 16 21	1 3 4 6 7
22 26 27 29 67	14 16 27

## NightBus 50

Effective April 1, 2014

11 P.M. - 5 A.M.



Trolleybus Lines	
1	Kvačalova - Polícia - Žel.stanica - Nemocnica - Vlčince - Solinky - Hliny - Polícia - Kvačalova, DPMŽ
3	Solinky - Bôrik - Nemocnica - Žel.stanica - Polícia - Veľ.okružná, Aupark - Nemocnica - Bôrik - Solinky
4	Vlčince, Fatranská - Košická - Žel.stanica - Polícia - Hliny - Solinky - Veľký Diel - Vlčince, Matice slovenskej
5	Vlčince, Fatranská - Nemocnica - Veľ.okružná, Aupark - Hliny - Solinky, Jaseňová and return
6	Hájk, Stodolova - Závodie - Polícia - Žel.stanica - Nemocnica - Carrefour (Vlčince, Matice slovenskej) and return
7	Hájk, Stodolova - Závodie - Polícia - Hliny - Solinky - Veľký Diel - Vlčince, Sv.Cyrila a Metoda and return
14	Vlčince, Matice slovenskej - Veľký Diel - Solinky - Hliny - Polícia - Žel.stanica - Košická - Vlčince, Fatranská
16	Hájk, Stodolova - Závodie - Polícia - Veľ.okružná, Aupark - Žel.stanica - Polícia - Závodie - Hájk, Stodolova
Bus Lines	
20	Bytčica - Hlinská - Spanyolova, nemocnica - Vlčince - Rosinská - Vlčince - Bernoláková - Rajecká - Bytčica
21	Bánová - Závodie - Veľká okružná - Hurbanova - Budatín - Považský Chlmec and return
22	Brodno - Budatín - Kysucká - Žel.stanica - Veľ.okružná, Aupark - Rajecká - Bytčica and return
24	Strážov - Bratislavská - Žel.stanica - Košická - Celuložka - Rosinky - Trnové and return
26	Kamenná - Závodie - Veľká okružná - Žel.stanica - Košická - Celuložka - Rosinská, VÚVT and return
27	(Hájk, Stodolova - Kvačalova, DPMŽ - Kragujevská -) Hurbanova - Budatín - Zádubnie - Zastranie and return
29	Žilinská Lehota - Strážov - Priemyselná - Veľká okružná - Hurbanova - Žel.stanica / Dolná and return
30	Vranie - Budatín - Žel.stanica - Spanyolova, nemocnica - Univerzitná and return
31	(Pietna, krematórium - Kragujevská) - Žel.stanica - Celuložka - Rybné námestie (Asanačný podnik) and return
67	Hájk, Stodolova - Závodie - Polícia - Hliny - Solinky - Veľký Diel - Vlčince - Vodné dielo and return
Night Bus Line	
50	Hájk - Závodie - Hliny - Solinky - Vlčince - Spanyolova, nemocnica / Košická - Železničná stanica and return

## Where to get off

<b>Transport</b> ŽILINA railway station Železničná stanica Žilina, P.O.Hviezdoslava Žel.stanica - 1,3,4,6,14,16,22,24,26,29,30,31 ŽILINA-Záriečie railway station Železničná stanica Žilina-Záriečie, Závodska cesta 3 Hájkova - 1,6,7,16,21,22,26,27,29,67 ŽILINA-Solinky railway station Železničná stanica Žilina-Solinky Smreková - 1,3,4,5,7,14,67 Rajecká, mliek. - 20,22 ŽILINA bus station Autobusová stanica Žilina, J. Milca 23 Žel.stanica - 1,3,4,6,14,16,22,24,26,29,30,31	<b>Tax Office Žilina I.</b> Daňový úrad Žilina I., J. Kráľa 2 Predmestská - 4,14,24,26 <b>Tax Office Žilina II.</b> Daňový úrad Žilina II., Dolné Rudiny 1 Závodska - 1,6,7,16,21,26,29 <b>Žilina Self-governing Region Office</b> Úrad Žilinského samosprávneho kraja, J.A.Komenského 48 Komenského - 4,5,7	<b>Cultural Attractions</b> City Theatre Mestské divadlo, Horný Val 3 Hurbanova - 1,3,4,6,14,16,21,24,26,27,29,31 Puppet Theatre Bábkové divadlo Žilina, K.Kuzmányho 1 Hurbanova - 1,3,4,6,14,16,21,24,26,27,29,31 House of Unions Dom odborov Žilina, Námestie L.Štúra 1 Štefánikovo nám. - 1,3,4,6,7,14,16,22 Museum of Art Považská galéria umenia v Žiline, M. R. Štefánika 2 Štefánikovo nám. - 1,3,4,6,14,16,22,24,26,30 House of Art Fatra Dom umenia Fatra, Dolný Val 47 Polícia - 1,3,4,6,7,14,16,27 Budatín Castle Považské múzeum v Žiline, Topolová 1 Námestie hrdinov - 21,22,27,29,30 Stanica Žilina-Záriečie Cultural Centre Stanica Žilina-Záriečie, Závodska cesta 3 Hájkova - 1,6,7,16,21,22,26,27,29,67	<b>Regional Cultural Centre</b> Krajské kultúrne stredisko v Žiline, Horný Val 20 Polícia - 1,3,4,6,7,14,16,27 <b>Higher Education</b> University of Žilina - Veľký Diel area Žilinská univerzita, Univerzitná 1 Žilinská univerzita - 1,4,7,14,67 Univerzitná - 30 Faculty of Special Engineering Fakulta špeciálneho inžinierstva ŽU, Ul. 1.mája 32 Štefánikovo nám. - 1,3,4,6,14,16,22,24,26,30 Institute of Continuing Education Ústav celoživotného vzdelávania ŽU, Ul. 1.mája 32 Štefánikovo nám. - 1,3,4,6,14,16,22,24,26,30 Veľký Diel - Halls of Residence VŠ interný Veľký Diel, Vysokoškolskú 20 Obchodná - 1,4,5,6,7,14,20 / Internátna - 30 Hliny - Halls of Residence VŠ interný - Hliny V., Hlinská Hlinská - 1,4,5,7,14,20,67 School of Music - Conservatory Konzervatórium, Hurbanova 12 Hurbanova - 1,3,4,6,14,16,21,24,26,27,29,31	<b>Sport &amp; Leisure</b> Ice Hockey Stadium Zimný štadión Žilina, Športová 5 Kysucká - 21,22,27,29,30 Football Stadium Futbalový štadión MŠK Žilina, Športová 9 Kysucká - 21,22,27,29,30 Rosinská cesta Sport Hall Športová hala Rosinská cesta, Rosinská cesta 4 Zvolenská - 20,26 Town Swimming Pool Mestská krytá plaváreň, Vysokoškolskú 8 Vysokoškolskú, plaváreň - 1,5,6,20,30 Chrast Forest Park Lesopark, Veľký Diel Žilinská univerzita - 1,4,7,14 Observatory Pozorovateľňa Malý diel Žilina, Hviezdoslavská, Malý Diel 20 Žilinská univerzita - 1,4,7,14,67 Univerzitná - 30 Vodné dielo Žilina Žilina Water Dam Pri celuložke - 24,26,31 / Vodné dielo - 67
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Thank you for using Žilina City Transport and saving our environment!